



March 14, 2021

Hi Holly Creek residents,

I really enjoyed being on the Wanderings show recently and visiting the Men's group. I look forward to us all getting to know each other better as restrictions lighten 😊

Green Light update

The CDC put out new protocols earlier in the week for those fully vaccinated. This applies only to our Residential Living (RL) residents, as the regulations for Assisted Living and Skilled Nursing have not changed yet. While excited about this news, we stayed with our process that has kept Holly Creek so safe for a year. We met with the Health & Happiness Committee on Thursday to collaborate. On Friday, the intent of the CDC update was made even clearer, so effective immediately:

- For those RL residents that are fully vaccinated, masking is no longer mandatory in your apartment or in a group that is not bigger than 25. We ask that you mask in what we consider “public” areas like the lobby, hallways, as you enter the dining areas, etc.
- Visitors at least 18, vaccinated or not, can get screened at our front door and join their loved ones in their apartment. Once in the apartment, masking, hugging



and distancing at is up to the fully vaccinated. We only ask that these most welcome visitors wear their masks while not in the apartment.

- Staff will continue to wear masks while herd immunity builds outside of the community and in their households.
- RL staff that is fully vaccinated can now go into the Health Suites (HS) as long as they are tested weekly per current state protocol. HS staff can now work in RL area.
- Marketing tours will continue to have no more than three guests that are screened upon entry and that are masked. They are told not to not have any interaction with residents while touring.

Bistro update

The county won't allow self-serve yet so please be patient. After feedback from the Men's Group, we have decided to have the manufacturer of the specialized grill come out, even though already out of warranty, to fix and teach us preventive maintenance. James, our Dining Services Director is looking into ways to keep the Bistro open and offer food throughout the weekend and during off hours, so stay tuned.

South Courtyard update

After the resident feedback was included in the project's scope, and then the Resident Board approved, the pricing



came back \$124,000 over the donation amount of \$173,500. The recent South resident feedback was unanimous (at least 20 were asked by resident representative Jean Neuman) that they would rather wait and do it as agreed upon finally. In discussing with Troy and CLC Director of Donor Relations, Olivia Mayer, we think that most structural parts of the project could be accomplished in 2021 within the donor's contribution and then we could finish the project in the next year or two with other donor contributions and/or capital expenses. We welcome feedback on this concept, preferably through Jean.

Lobby project update

The designer walked me around recently and reassured me on many things: there will be wood vinyl floors in the coffee and water bar area and the bar is only 3 feet wide. The drawing that is going around is not to scale and it will feel much more open than appears. The coffee bar is lower than a regular one and residents should be able to enjoy the lower chairs. The wine bottle presentation in the walls will be swiveled closed mostly, so hidden. The benches by the front doors will be remodeled or upgraded. The four awnings will be removable if management decides we don't like them.



Cappella funding

There has been some talk recently about the role of Christian Living Communities (CLC) with their management division company, Cappella Senior Living. I've learned from CFO, Bryon Childs, that the CLC Board approved the formation and funding of Cappella in 2014 as a strategic initiative to address growing competition that would hopefully benefit the Obligated Group (Holly Creek, Someren Glen and Clermont Park). This included approximately \$900,000 in resources in total from all three communities. Holly Creek's portion, in 2014, would have been about \$300,000. Being that Cappella is for-profit, and CLC is not-for-profit, the law firm of Kutak Rock was hired to protect the CLC tax status while setting up the structure, and thus, CLC no longer gives funds to Cappella. Prior to covid-19, Cappella was starting to turn profits on approximately \$3.1M in revenue in 2019 and 2M in revenue for 2018.

I have more, but that's enough for now. Thanks for all of your support!

Chris Miller
Executive Director